

Maya M. Wagoner

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Brooklyn, NY

Summary

User experience researcher and designer, passionate about community technology pedagogy and empowerment

Skills

User experience design
Collaborative design
Web development
Interaction design
Usability testing
Design research
Event planning
Prototyping
Photoshop
Illustrator
InDesign
Keynote
jQuery
HTML5
CSS3

Experience

Ford-Mozilla Open Web Fellow

Brooklyn Public Library - October 2017–June 2018

Managed BklynConnect, a community wireless and digital literacy education initiative, and separately, led focus groups to understand patron behavior around fines and returns

Research Assistant

New America's Open Technology Institute - June 2016–September 2017

Conducted research for the participatory action research project, the Technology for Social Justice Field Scan, and developed project website and literature reviews

Research Assistant

MIT Imagination, Computation, and Expression Lab - Sept 2015–May 2017

Developed curriculum and research plan for a series of workshops to study how students of color relate to virtual identities and computer science

Usability Research Associate

Medallurgy - December 2013–March 2015

Observed and documented usability studies for major technology companies, and from these studies, wrote research reports and design recommendations

Hybrid UX/UI Designer

CloudOn - January 2014–April 2014

Took ownership of the collaborative editing and commenting features, designed UX and UI solutions to user and app problems, and created over 100 icons

Art Director and Cofounder

Kindici - October 2010–May 2011

Founded and designed a web platform for coordinating collaborative music and art events

Education

M.S., Comparative Media Studies, 2017

Massachusetts Institute of Technology

Cambridge, MA

Thesis Title: "Technology Against Technocracy: Toward Design Strategies for Critical Community Technology"

User Experience Design Immersive Program, 2013

General Assembly

San Francisco, CA

B.A., American Studies, 2013

University of California, Santa Cruz

Santa Cruz, CA

Phi Beta Kappa, Highest Honors in the Major, Humanities Undergraduate Research Award, Founder of the Urban Studies Salon, Member of the Critical Sustainabilities Workgroup, Co-chair of the African/Black Student Alliance